
MICHIGAN COMMUNITY ACTION COMMUNITY SERVICES BLOCK GRANT 2003 ANNUAL REPORT



**BUREAU OF COMMUNITY ACTION &
ECONOMIC OPPORTUNITY**

MICHIGAN FAMILY INDEPENDENCE AGENCY



FIA Partners

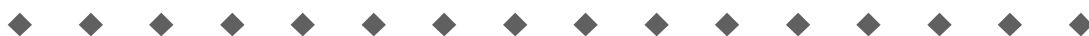
The Michigan Family Independence Agency is proud to partner with the Michigan Association of Community Action Agencies (MCAAA) and with the 30 Community Action Agencies in our state who provide services funded through the Community Services Block Grant. Their diligent efforts to collect information on the services they provide has allowed us to create this report.

Mission - Vision - Values

*Nationally, Community Action Agencies (CAAs) share the goal of empowering low-income families and individuals to become more self-sufficient. Although this is accomplished through an array of service delivery, CAAs strive to meet the vision and mission of “**Helping People. Changing Lives.**” CAAs recognize the cultural values of the low-income sector and respond to their customer needs through individualized services designed for specific populations and/or communities.*



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A decorative horizontal line consisting of a series of dark gray diamond shapes. The first diamond is solid, while the others are hollow outlines. They are arranged in a slightly staggered, repeating pattern across the width of the page.

Most poverty-related organizations focus on a specific area of need, such as job training, health care, housing or economic development. Community Action Agencies reach out to low-income people in their communities, address their multiple needs through a comprehensive approach, develop partnerships with other community organizations, involve low-income clients in the agency's operations, and administer a full range of coordinated programs designed to have a measurable impact on poverty."



introduction

The Community Services Block Grant (CSBG) funds a network of agencies operated by the private sector and local units of government to assist low-income Americans. In Michigan, the Community Services Block Grant is administered by the Family Independence Agency through the Bureau of Community Action and Economic Opportunity. The Bureau oversees this funding for thirty (30) Community Action Agencies (CAAs), which provide an array of services in order to raise the health, education and economic standards of Michigan's economically disadvantaged citizens.

These CAAs not only provide a wide variety of services, but also integrate and coordinate these services. This multi-faceted approach distinguishes the CSBG-funded Community Action programs from other anti-poverty efforts, and maximizes the likelihood that the individuals and families assisted will become self-sufficient. For information on your local CAA or to obtain assistance, contact the Bureau of Community Action and Economic Opportunity at the number listed on page 18.

who we are

Michigan's Community Action Agencies help over a quarter million poor and low-income individuals annually. These CAAs have been assisting the poor and near-poor since 1964. Although basic funding for the CAAs is provided through the federal Community Services Block Grant, this funding is supplemented by other federal, state, local and private sector resources.

Public/private partnerships are central to the CAA network, and this focus is reinforced by the statutory requirement that CAAs be governed by a board of directors consisting of public, private, and consumer representatives. This unique partnership is one of the keys to the success of the effort. It is designed to tap the knowledge, experience and perspectives of all community stakeholders — including the poor themselves.

As the Community Action motto describes, "Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other."

*"assisting the
poor and near-
poor"*



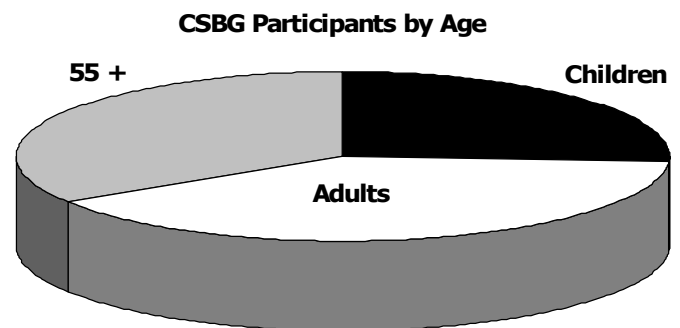
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who Community Action helps

Despite improvements due to economic growth in the 1990s, poverty afflicts almost 1 of every 10 people in Michigan. The state poverty rate in 2002 was 10.3%, which means that nearly one million of Michigan's 9.7-million residents live in poverty. The poverty threshold for a family of four was \$18,400 in annual income in 2003.

Michigan's Community Action Agencies assisted 424,296 individuals in 2003. The characteristics of these individuals reflect an emphasis on helping those who need it.

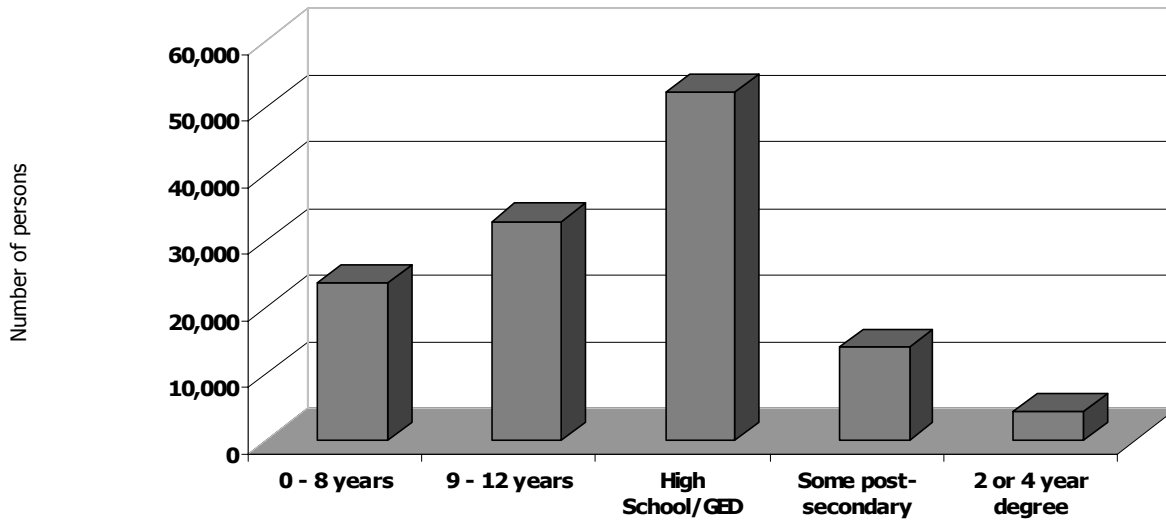
- ♦ Virtually all (92 percent) are poor or near-poor (with household incomes of less than 1.5 times the poverty line), as illustrated in the chart on page 3.
- ♦ Over one half (57%) of families reported income from current or former employment.
- ♦ Fifteen (15) percent of participants have no source of income.
- ♦ Almost one-third (29 percent) of families are headed by a single parent.
- ♦ More than one-quarter (26 percent) of participants are children.
- ♦ Thirty four percent of participants are age 55 or older.
- ♦ Close to half (44 percent) of participants did not complete high school, and only 14 percent enrolled in postsecondary education.
- ♦ Fully one-half (50 percent) of participants lack health insurance, and eighteen percent are disabled.
- ♦ More than one-third (38 percent) own their own homes.
- ♦ Only 31 percent are members of a minority group.



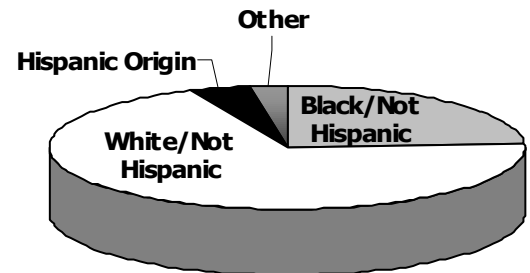
Note: All statistics are based on characteristics available



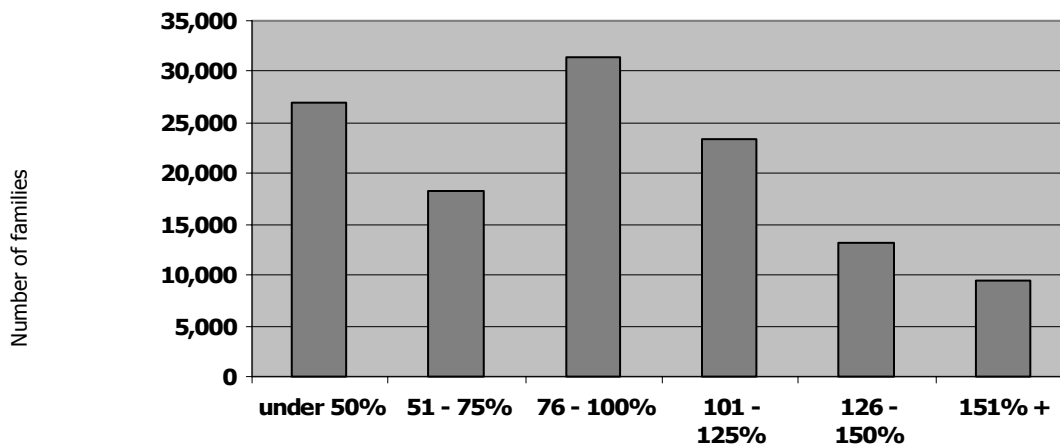
Adult Client Education Levels



CAA Clients by Race and Ethnicity



CAA Client Family Income by Percentage of the Federal Poverty Level



Note: All statistics are based on characteristics available



how Community Action helps

Over the course of a lifetime, poverty strikes a surprisingly high proportion of Americans. Illness, disability, unemployment, family break-up or childbirth can impoverish a family. Regardless of the cause, most poor families struggle against their predicament.

CAA programs provide an arsenal to wage this fight and help families emerge from poverty. These local programs create, coordinate and deliver essential services to poor and near-poor Americans.

Types of assistance

The nature of the CSBG funds allows each CAA, working through its' diverse board, to assess and address the specific needs of the local community. In order to flexibly tailor the remedy to the problem, CAA programs offer a wide variety of services. They coordinate emergency assistance, operate senior centers, sponsor youth programs, supply transportation in rural areas and help families weatherize their dwellings. They provide linkages to employment and training programs, high school equivalency courses and vocational education. CAAs provide many other services to combat poverty, including:

- income management, credit counseling, entrepreneurial training and small business incubators;
- domestic violence crisis assistance, parenting classes and family development programs; and
- food pantries, emergency shelters, low-income housing developments and community revitalization projects.

In general, the programs emphasize both preventive aid as well as extended assistance, when necessary, to enable individuals to become economically self-sufficient. Emergency help is sometimes essential, but the programs use this opportunity to direct individuals away from the need for stop-gap aid.

Community Action Agencies across Michigan provide diverse services to meet participants' varying need. **The largest investment of Michigan CSBG dollars through these agencies (31% of expenditures) is for Emergency Services. Meeting food security needs through Nutrition Services accounts for 20% of CSBG spending in the state, while Linkages that help clients make the best use of available resources are the third highest expenditure area.**



*“these local
programs create,
coordinate and
deliver essential
services to low-
income Americans”*



© Macomb County Community Services Agency



how Community Action helps...

Examples of Community Action Agency programs supported by the Community Services Block Grant provide the best means of understanding how the programs help individuals and families in need. These examples show the range of services supported by the CSBG.

Cory was 37 years old when he became a double amputee due to complications from diabetes. When he was released from the hospital, no one had bothered to check to see if he had a wheelchair accessible to him. He was brought down to his car in a hospital wheelchair and from that moment on, his brother had to carry him everywhere they went. They lived on the second floor of their apartment building, so that meant that the brother had to carry him up 9 stairs every time Cory left the apartment.

On January 6th, a social worker at the hospital contacted Oakland Livingston Human Service Agency's Home Injury/Safety Program because she heard what happened to Cory and was concerned about his well being. She had unsuccessfully tried to get assistance from other resources; OLHSA was her last hope. The Injury/Safety Program was able to get a wheelchair, bedside commode, shower chair with a back, flashlight and a handheld shower for him. Cory also needed a sliding board to get in and out of his wheelchair. Not having one, OLHSA called on one of their providers to donate one.

"CSBG programs help people with small changes that lead forward to independence and self-reliance. Clients develop pride in what they can accomplish"

Cory now has the means to get out and about again and not be so dependent on his brother. This independence has lifted his spirits and has given him a more positive outlook on life.

Ken, a hearing impaired adult, had lived for decades in a substandard home, without running water, a stove or a furnace. Monroe County Opportunity Program qualified Ken through their Housing Department for an energy efficient manufactured home just in time—as they prepared to demolish his old home, the roof caved in! MCOP brought together all parts of the community to create a safe and secure home for Ken—the township and county government, VFW, a local church and local media. Volunteers donated countless hours, and provided financial support for the effort, both directly and by hosting a fundraising event. As a result, Ken moved into his new home—complete with decorated Christmas tree—on December 23, 2003.

Lakysa was expecting a child, and was engaged to be married. She and her fiancé Ron both had good jobs that brought a comfortable income, were attending college and were prepared to settle down and live the American dream. Then it all fell apart when Ron was accused of a crime. Despite many protests that he was a victim of circumstances, he



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Community Services Agency



how Community Action helps...



© OLHSA

was sentenced to prison shortly after their marriage. Lakysa suddenly had to face up to the challenges of single parenthood.

She managed for a while by selling her husband's vehicle and down-sizing her home. Then Lakysa was laid off. She took this in stride, opening a home day care center that she hoped would give her independence and allow her to be with her daughter. Unfortunately, her unreliable clientele led to unreliable income and Lakysa soon faced the termination of her utilities and the possibility of losing her home. That's when she came to the Kent County Family Independence Agency (FIA).

FIA was able to bring her house payments current, provide food stamps and pay her utilities to prevent termination. As a condition of her continued assistance, she reported to ACSET, a Michigan Works! Service Center, where she was hired as a daycare provider in the Work First program. Lakysa was also referred to the ACSET Self-Sufficiency program, where she learned to manage her limited income. The following year, she received a promotion from her employer.

Now, Lakysa is assisting others to face the same difficulties she overcame. She has her debt under control and is nearly self-sufficient. Lakysa goes to college in the evenings to complete her Bachelor's degree. As a way of giving back, she volunteered to oversee CookOff events that raised over \$800 for the Walk for Warmth. She is grateful that CSBG supports the case coordination and support efforts of ACSET that helped her to get back on her feet and to provide for herself and her daughter.

These examples demonstrate the multi-faceted approach that distinguishes CSBG-funded programs from other anti-poverty efforts. No other program supplies the coordinated, comprehensive approach and long-term perspective of Community Action. The "community action approach":

- ◆ prioritizes prevention;
- ◆ addresses the causes of poverty;
- ◆ creates opportunity;
- ◆ involves—and improves—the community;
- ◆ is flexible and coordinates local resources;
- ◆ seeks long-term solutions for clients.

Maximizing the public's investment

The foundation of the Community Action network is the federal appropriation received through the Community Services Block Grant. The Community Action network in Michigan maximizes the revenues received under the CSBG by leveraging \$15.07 of federal, state and local funds (private and public) for every \$1 of CSBG funds. At the state level, minimal administrative overhead, not exceeding 5 percent of the CSBG funds, ensures funds are available at the local level to support and administer program services that have a direct impact on clients.



what Community Action does

The federal government has established two sets of statutory benchmarks for Community Action programs supported through the Community Services Block Grant. The federal CSBG statute outlines the following eight broad program goals:

1. Securing and maintaining employment
2. Securing adequate education
3. Achieving better income management
4. Securing adequate housing
5. Providing emergency services
6. Improving nutrition
7. Creating linkages among anti-poverty programs
8. Achieving self-sufficiency



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Second, the 1993 Government Results and Performance Act (GPRA) directed all federal programs to move toward results-oriented management. The U.S. Department of Health and Human Services has issued six broad Results Oriented Management and Accountability (ROMA) goals necessary to meet GPRA's requirements. Within these six goals, the states have complete discretion to choose the performance indicators most relevant to program participants.




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ROMA goals...

- 1) Family Self-sufficiency:** Low-income people become more self-sufficient.
- 2) Family Stability:** Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive systems.
- 3) Community Revitalization:** Low-income people own a stake in their community.
- 4) Community Revitalization:** The conditions in which low-income people live are improved.
- 5) Agency Capacity Building:** Partnerships among supporters and providers of services to low-income people are achieved.
- 6) Agency Capacity Building:** Agencies increase their capacity to achieve results.



“A major result of this effort to look at CSBG outcomes has been a shift from looking at individual program effects to overall changes experienced by clients and communities.”

Implementing ROMA for the CSBG
National Association for State Community Services Programs

accomplishments

The Community Action network plays a significant role in ameliorating the effects of poverty across the state of Michigan. The network shares a commitment to helping each client achieve self-sufficiency, while each organization has tailored its programs and priorities to address those needs that are greatest in their local area.

Community Action programs tap into the spirit of American volunteerism and public-private sector cooperation. Michigan's CAA budgets include federal, state and local public funding; they also include significant private sector contributions, including foundation grants, the United Way, cash and in-kind services donated by businesses and donations and volunteer work by ordinary Americans. Volunteers donated 2,535,964 hours of their time to Community Action Programs across Michigan in 2003. This is the equivalent of more than 1200 full-time, year-round employees, or — put another way — an over \$13 million contribution if their time is valued at no more than the federal minimum wage.

The following appendices provide much greater detail on the funding and programming of the Michigan Community Action network.

Photo on page 2 and on cover courtesy of EightCAP, Inc.

Photos on Pages 3, 4 and 5 courtesy of Macomb County Community Services Agency

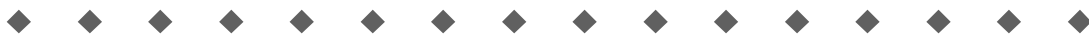
Photos and photo collage on pages 6 and 7 courtesy of Oakland Livingston Human Services Agency (OLHSA).



MICHIGAN ANNUAL REPORT

COMMUNITY SERVICES BLOCK GRANT

2003



APPENDICES





TOTAL EXPENDITURES BY AGENCY, ALL SOURCES

Agency	CSBG Dollars	Federal Funding	State Funding	Local Funding	Private Funding	Total Non-CSBG	Total w/ CSBG
ACSET-CAA	\$ 722,556	\$1,935,775	\$349,280	\$596,687	\$591,424	\$3,473,166	\$4,195,722
Alger-Marquette CAB	\$261,682	\$3,337,049	\$575,034	\$48,518	\$303,678	\$4,264,279	\$4,525,961
Allegan County RDC	\$197,264	\$2,719,318	\$291,594	\$268,490	\$129,786	\$3,409,188	\$3,606,452
Baraga-Houghton-Keweenaw	\$222,707	\$605,943	\$302,898		\$90,920	\$999,761	\$1,222,468
CAA of South Central MI	\$609,130	\$10,295,728	\$1,077,165	\$711,746	\$985,476	\$13,070,115	\$13,679,245
Capital Area Com Services	\$977,481	\$12,841,671	\$1,726,610	\$1,516,714	\$1,406,568	\$17,491,563	\$18,469,044
Chippewa-Luce-Mackinac	\$180,006	\$3,607,578	\$1,655,258	\$59,407	\$907,411	\$6,229,654	\$6,409,660
CAA-JLH	\$516,116	\$12,492,250	\$1,377,781		\$413,764	\$14,283,795	\$14,799,911
Detroit-Dept of Hum Services	\$7,975,242	\$60,752,655	\$3,695,539		\$16,650,133	\$81,098,327	\$89,073,569
Dickinson-Iron CSA	\$167,054	\$2,728,135	\$570,027	\$133,512	\$759,931	\$4,191,605	\$4,358,659
EightCAP, Inc.	\$602,631	\$7,415,414	\$1,291,963		\$3,805,342	\$12,512,719	\$13,115,350
EOC of St. Clair County	\$269,549	\$3,185,837	\$960,539	\$3,771	\$600,958	\$4,751,105	\$5,020,654
FiveCAP, Inc.	\$237,967	\$4,813,574	\$154,378		\$1,020,800	\$5,988,752	\$6,226,719
Genesee County CARD	\$1,136,286	\$25,632,317	\$1,154,516	\$5,133,502	\$47,156	\$31,967,491	\$33,103,777
Gogebic-Ontonagon CAA	\$204,491	\$2,375,832	\$236,563	\$290,902	\$796,585	\$3,699,882	\$3,904,373
Human Dev Commission	\$459,279	\$7,239,736	\$1,561,746		\$1,057,749	\$9,859,231	\$10,318,510
Kalamazoo County HDB	\$481,179	\$5,424,346	\$356,857	\$144,357	\$505,492	\$6,431,052	\$6,912,231
Macomb County CSA	\$708,203	\$8,250,894	\$947,179	\$3,093,457	\$2,462,505	\$14,754,035	\$15,462,238
Menominee-Delta-School	\$206,102	\$4,376,459	\$1,171,107	\$776,319	\$2,599,334	\$8,923,219	\$9,129,321
Mid Michigan CAA	\$857,436	\$6,236,435	\$1,611,562	\$10,000	\$2,792,911	\$10,650,908	\$11,508,344
Monroe Co Opportunity	\$269,961	\$902,575	\$597,074	\$586,466	\$416,594	\$2,502,709	\$2,772,670
Muskegon-Oceana CAP	\$632,072	\$743,559	\$149,649	\$12,118	\$1,709	\$907,035	\$1,539,107
Northeast Michigan CSA	\$593,159	\$25,147,126	\$5,997,819		\$4,550,762	\$35,695,707	\$36,288,866
Northwest Michigan HSA	\$464,310	\$11,363,930	\$1,652,464	\$186,399	\$658,300	\$13,861,093	\$14,325,403
Oakland-Livingston HSA	\$1,168,020	\$12,436,468	\$1,069,164	\$3,382,104	\$911,571	\$17,799,307	\$18,967,327
Ottawa County CAA	\$205,331	\$786,258	\$155,812	\$39,000	\$47,413	\$1,028,483	\$1,233,814
Saginaw County CAC	\$697,030	\$8,197,125	\$752,753		\$149,923	\$9,099,801	\$9,796,831
Southwest Michigan CAA	\$692,566	\$2,304,286	\$312,581		\$63,233	\$2,680,100	\$3,372,666
Washtenaw Co ETCS Group	\$499,648	\$4,353,449	\$1,145,538	\$599,867	\$107,080	\$6,205,934	\$6,705,582
Wayne Metro CAA	\$1,652,813	\$9,346,554	\$524,985	\$23,500	\$2,005,790	\$11,900,829	\$13,553,642
Total	\$23,867,271	\$261,848,276	\$33,425,435	\$17,616,836	\$46,840,298	\$359,730,845	\$383,598,116



CAA NETWORK CLIENT CHARACTERISTICS

Total Persons Served & Client Race/Ethnicity (by number of persons)

Agency	Total Individuals Served	Black/ Not Hispanic	White/ Not Hispanic	Hispanic Origin	Native American	Asian	Other
ACSET-CAA	40,172	2,650	2,214	1,275	33		
Alger-Marquette CAB	3,196	17	2,822	7	86	7	10
Allegan County RDC	4,539	290	3,475	548	33	13	
Baraga-Houghton-Keweenaw	5,803	12	3,364	2	168	1	
CAA of South Central MI	36,234						
Capital Area Com Services	17,497	3,113	10,290	1,063	94	94	143
Chippewa-Luce-Mackinac	9,859		8,010	3	1,307		16
CAA—JLH	11,503	1,473	7,166	880	46	18	428
Detroit-Dept of Hum Services	23,873	11,853	1,743	150	21	4	8
Dickinson-Iron CSA	2,800	19	2,465	11	6	5	
EightCAP, Inc.	5,690	73	5,175	205	38	4	4
EOC of St. Clair County	7,832	963	6,188	222	38	21	27
FiveCAP, Inc.	7,925	439	7,103	233	78	9	63
Genesee County CARD	31,293	13,091	9,577	359	57	43	267
Gogebic-Ontonagon CAA	3,993	7	3,955	8	19		4
Human Dev Commission	19,324	1,762	16,552	946	27	13	24
Kalamazoo County HDB	6,355	4,055	1,600	635	10	50	5
Macomb County CSA	83,669	1,402	13,581	101	46	76	476
Menominee-Delta-School	6,647						
Mid Michigan CAA	14,299	304	13,373	281	106	6	229
Monroe Co Opportunity	5,638	365	4,227	115	9	7	12
Muskegon-Oceana CAP	1,954	1,355	502	51	35		11
Northeast Michigan CSA	24,222	139	15,032	170	124	31	
Northwest Michigan HSA	14,695	294	13,079	735	441	70	76
Oakland-Livingston HSA	5,931	2,684	2,798	258	17	24	24
Ottawa County CAA	2,524	154	1,394	804	11	5	156
Saginaw County CAC	4,324	2,855	1,024	349	2	3	91
Southwest Michigan CAA	10,078	3,627	5,445	698	49	18	241
Washtenaw Co ETCS Group	10,128	3,292	2,699	83	22	55	14
Wayne Metro CAA	2,479	1,258	965	46	16	31	53
Total	424,296	57,546	165,818	10,238	2,939	608	2,382

Note: Data on some characteristics are not available at all agencies



CAA NETWORK CLIENT FAMILY CHARACTERISTICS

Sources of Family Income (by number of families)

Agency	No Income	TANF	SSI	Social Security	Pension	General Assistance	Unemployment Insurance
ACSET-CAA	390	234	510	634	74	9	79
Alger-Marquette CAB	62	186	223	972	208	31	34
Allegan County RDC	145	16	115	790	179	15	53
Baraga-Houghton-Keweenaw	41	47	372	1,544	476	17	41
CAA of South Central MI							
Capital Area Com Services	321	17	1,095	1,791	173	54	139
Chippewa-Luce-Mackinac	20	290	190	4,122	140	40	
CAA—JLH	2,461	938	743	1,567	214		151
Detroit-Dept of Hum Services	6,849	2,712	691	7,470	220	55	60
Dickinson-Iron CSA	15	116	149	763	161		70
EightCAP, Inc.	424		423	1,033	140		76
EOC of St. Clair	312	8	626	1,346	175		148
FiveCAP, Inc.	744	707	707	1,757	326		74
Genesee County CARD	723	3,199	361	6,326	1,750	1,218	288
Gogebic-Ontonagon CAA	55	80	216	1,088	1,254	75	20
Human Dev Commission	1,809	330	729	4,907	403	16	126
Kalamazoo County HDB		1,800	131	490	160		
Macomb County CSA	130	361	489	846	93	14	225
Menominee-Delta-School							
Mid Michigan CAA	449	358	1,644	4,022	585		150
Monroe Co Opportunity	1,099	2	326	1,425	271		51
Muskegon-Oceana CAP	30		51	65	4	2	12
Northeast Michigan CSA	19	452	345	518	9	103	485
Northwest Michigan HSA	12	29	323	279	29		59
Oakland-Livingston HSA	244	262	314	665	95		109
Ottawa County CAA	79	11	71	99	11		94
Saginaw County CAC	174	596	619	816	79	298	68
Southwest Michigan CAA	36		658	2,918	297	363	78
Washtenaw Co ETCS Group	44	14	18	15	4	7	2
Wayne Metro CAA	414	228	301	270	45	5	89
Total	17,101	12,993	12,440	48,538	7,575	2,322	2,781



Note: Data on some characteristics are not available at all agencies



CAA NETWORK CLIENT FAMILY CHARACTERISTICS
Sources of Family Income (cont'd)
(by number of families)

Agency	Employment + Other Sources	Employment Only	Other	Unduplicated Families Reporting Income
ACSET-CAA	813	614	184	1,987
Alger-Marquette CAB	13	493		1,951
Allegan County RDC	6	333	120	1,496
Baraga-Houghton- Keweenaw	112	204	212	2,132
CAA of South Central Michigan				
Capital Area Com Services	295	2,249	1,147	5,825
Chippewa-Luce-Mackinac			2,586	7,388
CAA—JLH	327	1,478	598	4,842
Detroit-Dept of Hum Services	124	248	158	8,000
Dickinson-Iron CSA	101	87		1,351
EightCAP, Inc.	152	482		2,008
EOC of St. Clair County	317	749		3,214
FiveCAP, Inc.	213	427	216	3,695
Genesee County CARD	2,258	1,192	389	16,838
Gogebic-Ontonagon CAA	96	210	65	2,380
Human Dev Commission	659	971	481	8,497
Kalamazoo County HDB		681		3,262
Macomb County CSA	313	1,179	537	4,187
Menominee-Delta-School				
Mid Michigan CAA	371	1,159	639	6,590
Monroe Co Opportunity	190	320		3,120
Muskegon-Oceana CAP	41	517	77	687
Northeast Michigan CSA	690	1,721	321	4,663
Northwest Michigan HSA	397	1,661		2,789
Oakland-Livingston HSA	259	645		1,968
Ottawa County CAA	133	330		696
Saginaw County CAC	312	1,272	64	4,398
Southwest Michigan CAA	205	632	143	5,330
Washtenaw Co ETCS Group	12	12	73	201
Wayne Metro CAA	223	882	219	1,584
Total	8,632	23,334	5,643	111,079

Note: Data on some characteristics are not available at all agencies



CAA NETWORK CLIENT FAMILY CHARACTERISTICS

Level of Family Income

(As Percentage of HHS Guideline, by Number of Families)

Agency	Up to 50%	51% to 75%	76% to 100%	101% to 125%	126% to 150%	151% Up
ACSET-CAA		1,220	415	351	211	180
Alger-Marquette CAB	400	326	507	417	200	139
Allegan County RDC		53	200	222	239	200
Baraga-Houghton-Keweenaw	116	185	530	887	339	75
CAA of South Central MI						
Capital Area Com Services	1,154	1,493	1,428	889	357	504
Chippewa-Luce-Mackinac	780	283	5,910	300	40	75
CAA—JLH	3,792	966	1,055	819	352	319
Detroit-Dept of Hum Services	6,856	271	202	5,100	354	428
Dickinson-Iron CSA		296	452	419	110	59
EightCAP, Inc.	788	460	533	451	143	57
EOC of St. Clair County						3,526
FiveCAP, Inc.	1,275	945	827	471	98	79
Genesee County CARD	3,437	3,325	6,408	3,261	322	85
Gogebic-Ontonagon CAA	1	136	643	301	207	70
Human Dev Commission	2,663	1,710	2,378	2,116	830	609
Kalamazoo County HDB			800	1,984	180	129
Macomb County CSA	94	1,836	1,117	478	247	346
Menominee-Delta-School						
Mid Michigan CAA			2,266	1,619	534	250
Monroe Co Opportunity	1,244	279	370	442	415	370
Muskegon-Oceana CAP	211	160	134	95	58	58
Northeast Michigan CSA	615	633	1,120	321	5,994	496
Northwest Michigan HSA	309	411	1,029	117	176	220
Oakland-Livingston HSA	598	419	407	334	231	223
Ottawa County CAA	169	100	137	155	92	122
Saginaw County CAC	1,605	1,060	931	549	153	122
Southwest Michigan		1,465	1,405	1,020	938	543
Washtenaw Co ETCS Group	10	11	17	20	89	4
Wayne Metro CAA	825	311	268	219	167	208
Total	26,942	18,354	31,489	23,357	13,076	9,496



Note: Data on some characteristics are not available at all agencies



CAA NETWORK CLIENT FAMILY CHARACTERISTICS

Family Housing (by Number of Families)

Agency	Own	Rent	Homeless	Other
ACSET-CAA	870	1,125	8	374
Alger-Marquette CAB				
Allegan County RDC	706	730	10	105
Baraga-Houghton-Keweenaw	1,197	920	1	14
CAA of South Central MI				
Capital Area Com Services	1,597	3,910	81	37
Chippewa-Luce-Mackinac	5,541	1,801	46	
CAA — JLH	1,950	3,735	89	1,534
Detroit-Dept of Hum Services	2,250	9,821	97	1,053
Dickinson-Iron CSA	781	459	21	75
EightCAP, Inc.	1,070	1,014	21	183
EOC of St. Clair County	1,000	2,377	8	23
FiveCAP, Inc.	1,600	2,000	40	
Genesee County CARD	4,422	11,381	317	715
Gogebic-Ontonagon CAA	1,503	842	5	30
Human Dev Commission	5,885	4,243	40	138
Kalamazoo County HDB	935	2,212	115	
Macomb County CSA	1,001	1,554	47	570
Menominee-Delta-School				
Mid Michigan CAA	3,310	3,324	26	381
Monroe Co Opportunity	850	782	83	98
Muskegon-Oceana CAP	269	433	1	5
Northeast Michigan CSA	183	53	85	
Northwest Michigan HSA	882	1,308	88	20
Oakland-Livingston HSA	927	1,183	32	44
Ottawa County CAA	345	347	3	80
Saginaw County CAC	1,026	1,728	11	300
Southwest Michigan CAA	1,654	3,406	59	252
Washtenaw Co ETCS Group		67	2	
Wayne Metro CAA	531	912	392	45
Total	42,285	61,667	1,728	6,276

Note: Data on some characteristics are not available at all agencies



Michigan Community Action Agencies

Alger-Marquette Community Action Board

Mr. Earl Hawn, Executive Director
1125 Commerce Drive, Marquette Michigan 49855
Phone: 906-228-6522 Fax: 906-228-6527
E-mail: www.ehawn@amcab.org
Website: www.amcab.org
Service area: counties of Alger, Marquette

Allegan County Resource Development Committee, Inc.

Mr. Edward Hillary, Executive Director
323 Water Street, Allegan, Michigan 49010
Phone: 269-673-5472 Fax: 269-673-3795
E-Mail: acrdc@accn.com
Service area: county of Allegan

Area Community Services Employment and Training Council - Community Action Agency

Ms. Beverly Drake, Director
Ms. Karen Tolan, Associate Director - CAA
144 East Fulton Street, Grand Rapids, Michigan 49503
Phone: 616-336-4100 Fax: 616-336-4118
E-Mail: acset@nwd.org
Service area: county of Kent

Baraga-Houghton-Keweenaw Community Action Agency, Inc.

Mr. Jerry Jackovac, Executive Director
926 Dodge St., Houghton, Michigan 49931
Phone: 906-482-5528 Fax: 906-482-5512
E-Mail: bhkcaa@portup.com
Service area: counties of Baraga, Houghton, Keweenaw

Capital Area Community Services, Inc.

Mr. Ivan Love, Jr., Executive Director
101 East Willow Street, Lansing, Michigan 48906
Phone: 517-482-6281 Fax: 517-482-7747
E-Mail: iwlove@cacs-inc.org
Service area: counties of Clinton, Eaton, Ingham, Shiawassee

Community Action Agency of Jackson, Lenawee, Hillsdale

Ms. Marsha Kreucher, Executive Director
P.O. Drawer 1107, 1214 Greenwood, Jackson, Michigan 49204
Phone: 517-784-4800 Fax: 517-784-5188 or 517-784-6815
E-Mail: mkreucher@caajlh.org
Website: www.caajlh.org
Service area: counties of Hillsdale, Jackson, Lenawee

Community Action Agency of South Central Michigan

Mr. Don Mercer, Executive Director
P.O. Box 1026, 175 Main Street, Battle Creek, Michigan 49016
Phone: 269-965-7766 Fax: 269-965-1152
E-Mail: donm@caascsm.org
Service area: counties of Branch, Barry, Calhoun & St. Joseph Co.

Chippewa-Luce-Mackinac Community Action and Human Resources Authority, Inc.

Mr. Ronald J. Calery, Executive Director
P.O. Box 70, 524 Ashman Street, Sault Ste. Marie, MI 49783
Phone: 906-632-3363 Fax: 906-632-4255
e-mail: clmcaa@30below.com
Service area: counties of Chippewa, Luce, Mackinac

City of Detroit, Department of Human Services

Mr. Dwayne A. Haywood, Executive Director
5031 Grandy Street, Detroit, Michigan 48211
Phone: 313-852-5628 Fax: 313-852-4837
E-Mail: haywood@dhs.ci.detroit.mi.us
Service area: County of Wayne – City of Detroit only

Dickinson-Iron Community Services Agency

Ms. Patricia Christie, Executive Director
Crystal Lake Community Center
800 Crystal Lake Boulevard, Iron Mountain, Michigan 49801
Phone: 906-774-2256 Fax: 906-774-2257
E-Mail: tchristie@chartermi.net
Service area: counties of Dickinson, Iron

Economic Opportunity Committee of St. Clair County

Mr. Arnold Larson, Executive Director
108 McMorran, Port Huron, Michigan 48060
Phone: 810-982-8541 Fax: 810-982-7233
E-Mail: eoc@bwb.net
Service area: county of St. Clair

EightCAP, Inc

Mr. Ralph Loeschner, President
P.O. Box 368, Greenville, Michigan 48838
Phone: 616-754-9315 Fax: 616-754-9310
E-Mail: janl@iserv.net
Service area: counties of Gratiot, Ionia, Isabella, Montcalm



FiveCAP, Inc.

Ms. Mary Trucks, Executive Director
302 North Main Street, P.O. Box 37, Scottville, Michigan 49454
Phone: 231-757-3785 Fax: 231-757-9669
E-Mail: fivecap@fivecap.org
Service area: counties of Lake, Manistee, Mason, Newaygo

Genesee County Community Action Resource Department

Mr. Steve Walker, Executive Director
605 N. Saginaw Street, Flint, Michigan 48503
Phone: 810-762-4900 Fax: 810-768-4667
E-Mail: swalker@co.genesee.mi.us
Service Area: County of Genesee

Gogebic-Ontonagon Community Action Agency

Ms. Carolynne Carlson, Executive Director
320 East Aurora Street, Ironwood, Michigan 49938
Phone: 906-932-4200 Fax: 906 932-0271
E-Mail: gocaa@portup.com
Service area: Counties of Gogebic, Ontonagon

Human Development Commission

Ms. Mary Ann Vandemark, Executive Director
429 Montague Avenue, Caro, Michigan 48723
Phone: 989-673-4121 Fax: 989-673-2031
E-Mail: maryannv@hdc-caro.org
Service area: counties of Huron, Lapeer, Sanilac, Tuscola

Kalamazoo County Community Action Bureau

Ms. Barbara Young, Executive Director
P.O. Box 42, 3299 Gull Road, Nazareth, Michigan 49074-0042
Phone: 269-373-5201 Fax: 269-373-5132
E-Mail: bdyoung@kalcounty.com
Service area: county of Kalamazoo

Macomb County Community Services Agency

Mr. Frank Taylor, Executive Director
VerKuilen Building, 21885 Dunham Road, Suite 10,
Clinton Township, Michigan 48036-1030
Phone: 586-469-6999 Fax: 586-469-5530
E-Mail: julie.hintz@co.macomb.mi.us
Service area: county of Macomb

**Menominee-Delta-Schoolcraft Community Action Agency
and Human Resource Authority**

Mr. William Dubord, Executive Director
507 First Avenue North, Escanaba, Michigan 49829-3998
Phone: 906-786-7080 Fax: 906-786-9423
E-Mail: wdubord@mdscaa.org
Service area: counties of Delta, Menominee, Schoolcraft

Mid Michigan Community Action Agency, Inc.

Mr. Gary W. Gilbert, Executive Director
1141 North McEwan, Clare, Michigan 48617
Phone: 989-386-3805 Fax: 989-386-3277
E-Mail: ggilbert@mmcaa.org
Service area: Bay, Clare, Gladwin, Mecosta, Midland, Osceola

Monroe County Opportunity Program

Mr. Larry Hansen, Interim Executive Director
1140 S. Telegraph Road, Monroe, Michigan 48161-4006
Phone: 734-241-2775 Fax: 734-457-0630
E-mail: jcaruso@monroecountyop.org
Website: <http://monroecountyop.org>
Service area: county of Monroe

Muskegon-Oceana Community Action Partnership, Inc.

Mr. Kenneth Shelton, Executive Director
1170 W. Southern, Muskegon, Michigan 49441
Phone: 231-725-9499 Fax: 231-722-1959
E-mail: krsheltonsr@aol.com
Service area: counties of Muskegon, Oceana

Northeast Michigan Community Service Agency

Mr. John Swise, Executive Director
2375 Gordon Road, Alpena, Michigan 49707
Phone: 989-356-3474 Fax: 989-354-5909
E-Mail: swisej@nemcsa.org
Service area: counties of Alcona, Alpena, Arenac, Cheboygan, Crawford, Iosco, Montmorency, Ogemaw, Oscoda, Otsego, Presque Isle



Michigan Community Action Agencies, con't.

Northwest Michigan Human Services Agency

Mr. John Stephenson, Executive Director
3963 Three Mile Road, Traverse City, Michigan 49686-9164
Phone: 231-947-3780 Fax: 231-947-4935
E-Mail: infosys@nmhsa.org
Service area: counties of Antrim, Benzie, Charlevoix, Emmet, Grand Traverse, Kalkaska, Leelanau, Missaukee, Roscommon, Wexford

Oakland Livingston Human Services Agency

Mr. Ron Borngesser, Executive Director, CEO
P.O. Box 430598, 2nd Floor, 196 Cesar E. Chavez,
Pontiac, Michigan 48343-0598
Phone: 248-209-2603 Fax: 248-209-2645
E-Mail: claudiab@olhsa.org
Service area: counties of Livingston, Oakland

Ottawa County Community Action Agency

Ms. Cathy Simons, Executive Director
12251 James Street, Suite 300, Holland, Michigan 49424-9661
Phone: 616-393-5601 Fax: 616-393-5612
E-Mail: csimons@novagate.com
Service area: county of Ottawa

Saginaw County Community Action Committee, Inc.

Ms. Lillie Williams, Executive Director
2824 Perkins, Saginaw, Michigan 48601
Phone: 989-753-7741 Fax: 989-753-2439
E-Mail: ginawcac.org
Service area: county of Saginaw

Southwest Michigan Community Action Agency

Mr. Arthur Fenrick Executive Director
185 E. Main St, 2nd Floor, Benton Harbor, Michigan 49022
Phone: 800-334-7670 or 269-925-9077 Fax: 269-925-9271
E-Mail: contact@smcaa.com
Service area: counties of Berrien, Cass, Van Buren

Washtenaw County Employment Training & Human Services Group

Ms. Tenda Rusher, Director
Employment Training and Community Services
P.O. Box 915, 555 Towner, Ypsilanti, Michigan 48197-0915
Phone: 734-484-6610 Fax: 734-484-7271
E-Mail: rushert@co.washtenaw.mi.us
Service area: county of Washtenaw

Wayne-Metropolitan Community Action Agency

Mr. Perry Jones, Executive Director
2121 Biddle, Suite 102, Wyandotte, Michigan 48192
Phone: 734-246-2280 Fax: 734-246-2288
E-Mail: n/a
Service area: county of Wayne – excluding the City of Detroit

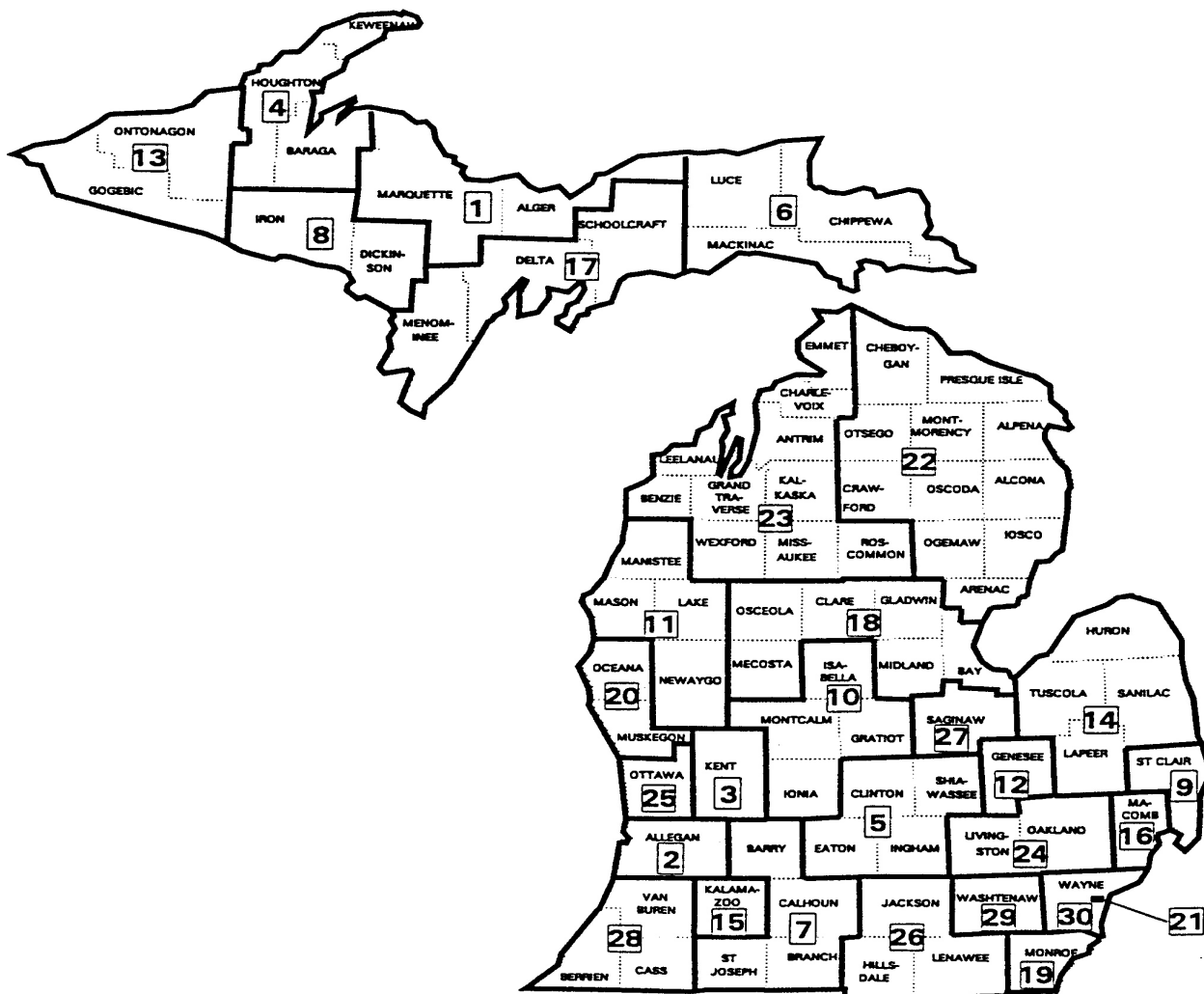
For more information on the Community Action network, or to locate a Community Action Agency in your area, contact:



**Family Independence
Agency**

**Mr. Ed LaForge, Director
Bureau of Community Action &
Economic Opportunity
Michigan Family Independence Agency
235 S. Grand Avenue, Suite 1314
Lansing, MI 48913
(517) 241-7911**

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2. Allegan County Resource Development Committee
3. ACSET – Community Action Agency
4. Baraga-Houghton-Keweenaw Community Action Agency
5. Capital Area Community Services Agency
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25. Ottawa County Community Action Agency
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28. Southwest MI Community Action Agency
29. Washtenaw County Employment Training & Human Services Group
30. Wayne Metropolitan Community Action Agency

BUREAU OF COMMUNITY ACTION & ECONOMIC OPPORTUNITY



The Family Independence Agency will not discriminate against any individual or group because of race, sex, religion, age, national origin, color, height, weight, marital status, political beliefs or disability. If you need help with reading, writing, hearing, etc., under the Americans with Disabilities Act, you are invited to make your needs known to an FIA office in your county.

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